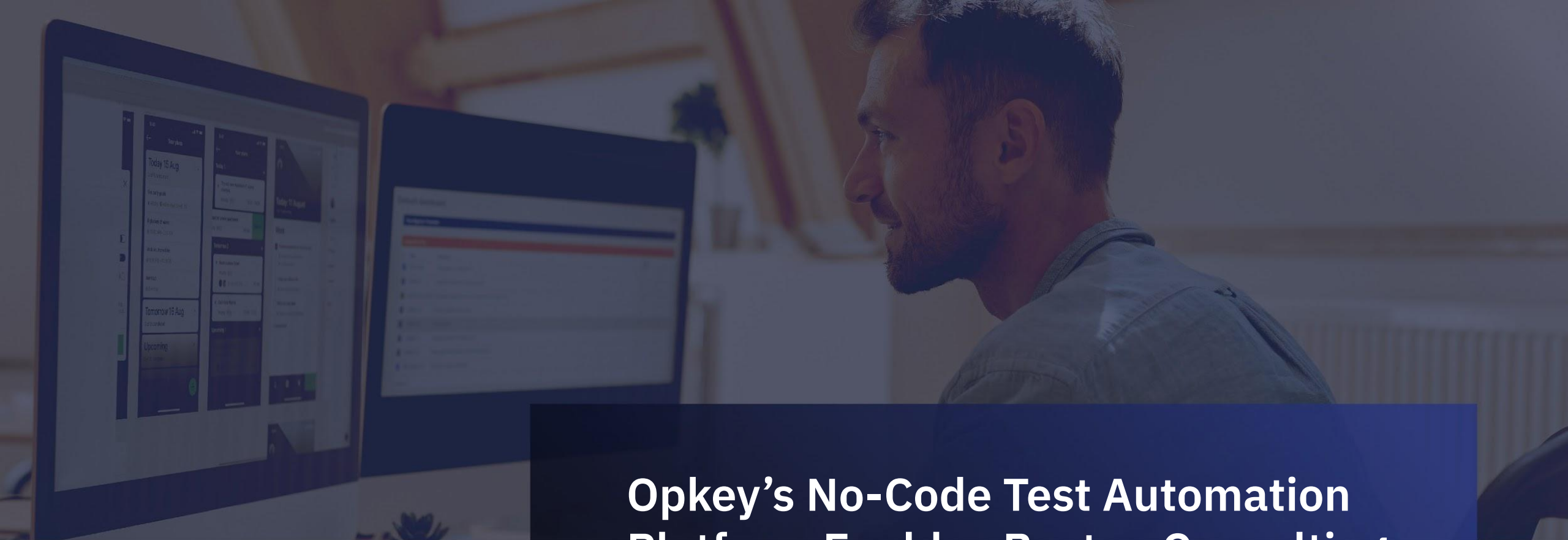




CASE STUDY

opkey

www.opkey.com

Opkey's No-Code Test Automation Platform Enables Boston Consulting Group to Update Oracle EBS to RPC5 Without IT Resources

Reduces Testing Effort by Over 70% and Saves 2 Months of Manual Effort



Customer Overview & Need

Boston Consulting Group (BCG) is one of the biggest three management consultancies, with over 22,000 employees and \$8 billion in annual revenue. The company has a global presence, with offices in over 90 cities and 50 countries around the world.

BCG had Oracle EBS Financials & Oracle HRMS and were testing their updates manually. These continuous upgrades and patch releases resulted in cumbersome and costly testing cycles, and prevented them from updating security patches. They turned to Opkey to streamline their EBS testing processes and to achieve security compliance.



Business Challenges

- Each EBS patch & upgrade required an immense amount of manual effort from both IT and business teams. New upgrades were consistently implemented behind schedule due to testing bottlenecks.
- BCG was utilizing multiple Operating Units (OUs) in Oracle. Each OU had to be independently tested with each patch & upgrade, which made the testing process extremely expensive.
- Business users struggled to create and maintain test scripts without the assistance of technical resources.
- BCG had huge libraries of components with multiple line items and iterations for each test case. Manually inputting this data was a monotonous process rife with human errors.
- BCG often didn't know what to test, and as a result, either tested too much – delaying their upgrades, or tested too little, which exposed their EBS applications to downtime risk.

- Opkey automatically generated an Upgrade Impact Analysis report that gave BCG the exact scope of what needed to be tested. This allowed them to prioritize testing on the configurations that actually needed attention.
- Opkey's no-code process builder allowed business users to quickly create and maintain tests without the help of technical resources.
- Opkey's Test Accelerator, built from a library of 2,000+ EBS test cases, enabled BCG to quickly increase test coverage without the help of IT.
- Opkey's self-healing test scripts eliminated the need for business users to perform repetitive maintenance tasks.



Solutions



Results

- In just two weeks, over 400 test cases were accommodated in Opkey's accelerator and retrofitted for the EBS 12.1.3 RPC5 upgrade testing.
- Overall testing effort was reduced by 70%, allowing business & IT teams to focus on more high-value business processes.
- Business users were able to manage testing cycles without the help of IT teams.
- BCG achieved a release time of just 40 days, compared to 3 months before Opkey.
- BCG cut down their security non-compliance by 56% as a result of keeping up-to-date with EBS upgrades.



” Testimonial

“Opkey’s solutions fully enabled our business users to manage our Oracle testing cycles, which greatly reduced the time it took to implement each upgrade.”

**-Sameer Khanuja, Head of Quality Assurance
Boston Consulting Group**

The BCG logo, consisting of the letters 'BCG' in white on a green square background.



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