



CASE STUDY

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Northwell Health Utilizes Opkey to Migrate Their HCM systems from Oracle EBS HRMS to Oracle Cloud

Reduces Implementation Time by 2 Months and Saves \$1.2 million on Implementation



Customer Overview & Need

Northwell Health is New York State's largest healthcare provider and private employer with more than 77,000 employees. They have over 830 healthcare centers in their network and provide care for over 1 million patients per year. The company's software systems span across 700 implementations.

Northwell was working with Deloitte to migrate from Oracle EBS to Oracle Cloud HCM and decided to adapt Agile methodology for their migration. This required them to perform testing every three weeks. They employed Opkey to help with continuous testing of business processes delivered by Deloitte in every sprint.



Business Challenges

- Northwell Health did not know the scope of what to test because of their legacy implementation.
- Northwell Health's IT and business teams were limited on bandwidth, meaning they didn't have the time and resources to adequately test each business process before their migration.
- The company had implemented an Agile software development approach, which put immense pressure on testing teams to work quickly. This led to inefficiencies and unnecessary errors.
- Northwell Health was unable to implement a rigorous continuous testing process with manual testing.

- Opkey's test discovery platform helped Northwell Health map their existing EBS processes to future Oracle Cloud processes, which enabled them to focus their testing efforts on crucial deviations.
- Opkey's library of 2,000+ EBS test cases and 5,000+ Oracle Cloud test cases empowered Northwell Health to create and execute tests 5x faster than they could manually.
- Opkey's self-healing script technology freed Northwell's business users from having to perform manual test maintenance.

Solutions

Results

Northwell Health was so satisfied with the solutions that they continued to utilize Opkey after their migration. They now test all quarterly Oracle Cloud updates with Opkey.

- Northwell Health reduced their Oracle Cloud implementation time by 2 months, saving them approximately \$1.2 million.
- They achieved a production defect rate of just 3%, compared to the 7% benchmark they had set for themselves.
- Northwell Health's testing costs came in 68% below budget.
- Northwell achieved continuous testing through Opkey's platform, empowering them to utilize fully Agile methods of software development.



Testimonial

“The level of coverage and speed you can automate with Opkey is far beyond anything we have seen before. When they say, ‘you’ve never seen testing like this before,’ they mean it.”

**-Sahid Hussain, Director of Product & Application Services
Northwell Health**





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