



Northwell Health Consolidates Testing Efforts & Increases Test Coverage Across Custom Apps with Opkey

Customer Overview & Need

Northwell Health is the largest health system in New York with over 81,000 employees. The non-profit organization provides healthcare services for more than two million patients annually.

The company was struggling with implementing automated testing for approximately 75 different applications, many of which were highly customized and running on complicated legacy systems such as Internet Explorer. At the time, Northwell was using Selenium, Appium, and Unified Functional Testing (UFT) tools for automated testing.

Business Challenge

Maintaining test automation across many different applications was the biggest challenge for Northwell. The company needed a more holistic solution that could handle testing for their legacy applications and test integrations seamlessly.

Also, Northwell employees were spending a lot of time attempting to document and maintain all the various test cases for so many apps. This was especially difficult and time-consuming for non-technical business users.

Solution

Opkey's seamless end-to-end testing capabilities helped Northwell manage testing for their custom applications and integrations. Opkey's drag-and-drop and record/playback test builder made it easy for non-technical users to create their own reusable test scripts.

Automatic test documentation and in-app communication capabilities improved communication and reduced the amount of manual work for testers.

Results

- Testing for nearly all of Northwell's custom applications is now automated.
- 70% of the company's manual testing team are now Opkey-certified and are creating tests without any technical assistance.
- Northwell can now test complex integrations seamlessly, ensuring business continuity.

Testimonial

"The level of coverage and speed you can automate with Opkey is far beyond anything we have seen before. When they say 'you've never seen testing like this before,' they mean it."

- Sahid Hussain, Director of Product & Application Support

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