



Yarra Valley Water Decreases Salesforce Testing Timelines and Test Maintenance Efforts with Opkey's Automated Testing Platform

Customer Overview & Need

Yarra Valley Water is a retail water corporation that provides drinking water and sewage services to more than two million people and 58,000 businesses in Melbourne, Australia. The company manages over \$5 billion worth of infrastructure and assets.

The company was in need of a new automated test solution, as its current provider could not meet their requirement for integrated UI testing for Salesforce.

Business Challenge

Yarra Valley Water was struggling with creating custom tests to navigate its Salesforce UI. On top of that, the company's website design put emphasis on customer experience, which meant there were near-constant design changes based on customer feedback that required testing with each change. With all the changes required, the Yarra Valley testing team struggled to keep up. They either pushed changes to production too quickly without adequate testing, or were too slow to push changes through.

Test maintenance was a challenge for the company, as each new change required an immense amount of code updates. Yarra Valley also struggled to create and maintain end-to-end tests specifically, as their Salesforce app integrated heavily with other back-end applications.

Solution

Yarra Valley Water selected Opkey's end-to-end test automation solution to handle their Salesforce testing. Opkey's AI-enhanced self-healing scripts greatly reduced the company's test maintenance problems, and the no-code, drag-and-drop interface enabled manual and non-technical testers to easily automate their testing process.

Results

- Opkey's automated testing platform significantly reduced the time and effort it took Yarra Valley to certify Salesforce changes. They can now create and maintain complex end-to-end tests with ease.
- No-code test creation empowered manual testers to participate in test automation, which led to higher adoption.
- Yarra Valley's end-users can now easily create robust tests and save them into Opkey's object repository for future use. This greatly decreases testing timelines.

Testimonial

"The biggest benefit from implementing Opkey has been higher adoption and enablement of test automation. The solution helped us up-skill manual testers to do automated testing and has significantly reduced our manual testing efforts. Plus, we received outstanding customer support."

- Shekar Varada, Head of Technology, Customer and Retail
Yarra Valley Water

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